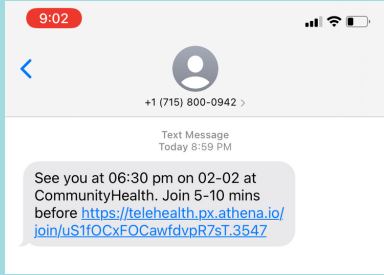


HOW TO: VIDEO VISITS

Before joining your video appointment, close all other windows and apps on your smartphone or tablet.

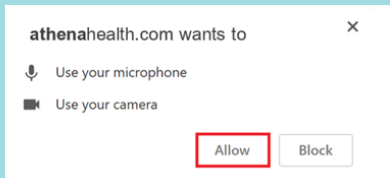
1 CLICK TEXT LINK

Once all of your apps are closed, click the link in the text message you received from CommunityHealth.



2 ALLOW CAMERA & MICROPHONE

This will let your provider see and hear you during your video appointment.

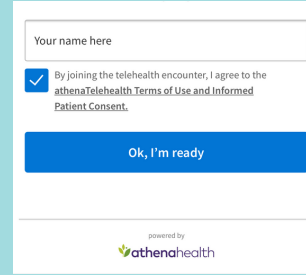
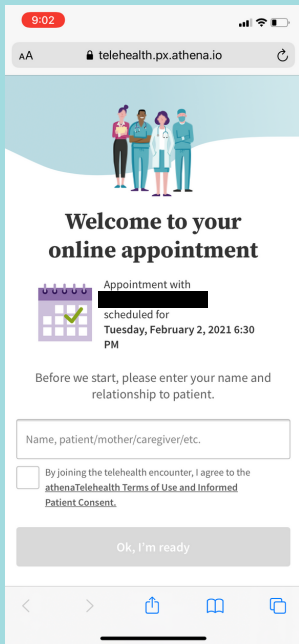


3 ENTER YOUR NAME

The next screen you will see looks like this.

Follow the directions to type in your name.

Then click the box under your name to give your consent to participate in a video appointment.



4 OK, I'M READY

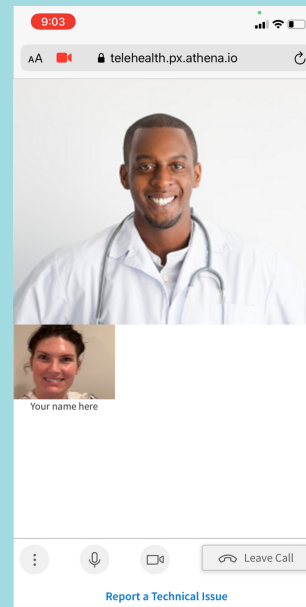
Once you check the box, the OK, I'm ready button will turn blue

Click the "OK, I'm ready" button to enter the appointment

5 YOUR VISIT

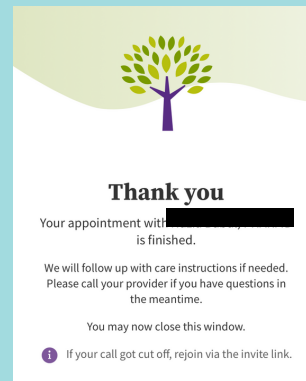
Once your provider joins you in your appointment, your screen will look like this (you are on the bottom).

When you are done with your video visit, you can press the LEAVE CALL button at the bottom of the screen.



6 END SCREEN

After you and your provider leave the call, your screen will look like this.



If you have any problems with your video or audio, your doctor will call you on the telephone.